ProviderOne Security Profiles and Descriptions

Staff can be assigned one or more security profiles to meet their job duties and provide them the level of access necessary in ProviderOne.

Security Profile	Allows the User to Perform the following functions:
EXT Provider System Administrator	Change passwords and maintain users on their ProviderOne domain.
EXT Provider Claims Submitter	- Claims inquiry - Prior-authorization inquiry - On-line claims entry - On-line batch claims submission (837) - Claim adjustment/Void - Resubmit denied/voided claims - Client Limit Inquiry - View and download remittance advice (view payment) - View Encounter Transmission Results Report (ETRR) - Provider Inquiry (view provider information) - Submit HIPAA batch transactions (837) - Retrieve HIPAA batch responses (835)
EXT Provider Download Files	- Retrieve HIPAA batch responses (835) - Retrieve Managed Care enrollment roster (834) - Retrieve Managed Care capitation payment (820) - Retrieve HIPAA batch benefit (eligibility) inquiry result (271) file
EXT Provider Upload Files	- Submit HIPAA batch transactions (837) - Submit the Managed Care (MC) Federally Qualified Health Center (FQHC)/Rural Health Center (RHC) roster - Submit a HIPAA batch benefit (eligibility) inquiry (270) batch file
EXT Provider Eligibility Checker	- Claims inquiry - Client benefit (eligibility) inquiry (270) - Client Limit Inquiry - Prior authorization inquiry - View Managed Care enrollment roster (834)
EXT Provider Claims/Payment Status Checker	- Claims inquiry - View and download remittance advice (view payment) - View capitation payments (820) - View Encounter Transmission Results Report (ETRR)
EXT Provider File Maintenance	Initiate new provider enrollment and manage provider information.

Updated 08/02/2013 *(820, 834, 835, 837, 270, and 271 refer to specific HIPAA file transactions)*

Security Profile	Allows the User to Perform the following functions:	
EXT Provider File View Only	Provider inquiry.	
EXT Provider Managed Care Only	• On-line batch claims submission (837) • Client benefit (eligibility) inquiry (270) • View and download remittance advice (view payment) • View Managed Care enrollment roster (834) • View capitation payment (820)	• View Encounter Transmission Results Report (ETRR) • Provider inquiry • Submit HIPAA batch transactions (837) • Retrieve HIPAA batch responses (835)
EXT Provider Upload and Download Files	• Submit HIPAA batch transactions (837) • Submit the Managed Care FQHC/RHC roster • Retrieve HIPAA batch responses (835) • Retrieve Managed Care enrollment roster (834)	• Retrieve Managed Care capitation payment (820) • Submit HIPAA batch benefit (eligibility) inquiry (270) • Retrieve HIPAA eligibility response batch file (271)
EXT Provider Eligibility Checker-Claims Submitter	• Claim inquiry • Client benefit (eligibility) inquiry (270) • Prior authorization inquiry • View Managed Care enrollment roster (834) • On-line claims entry • On-line batch claims submission (837) • Client Limit Inquiry	• Claim adjustments/voids • Resubmit denied/voided claims • View and download remittance advice (view payment) • View Encounter Transmission Results Report (ETRR) • Provider Inquiry • Submit HIPAA batch transactions (837) • Retrieve HIPAA batch responses (835)
EXT Provider Super User	Allows the user full access to ProviderOne with the exception of setting up security profiles, changing passwords and maintaining users.	
EXT Provider EHR Administrator	Allows the EHR Administrator access to the e-MIPP system	

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